



Domestic Abuse Services - Sheffield

Sheffield City Council has commissioned IDAS (Independent Domestic Abuse Service), to provide community-based support for victims of domestic abuse from the 1st of April.

Who we are



IDAS is the largest specialist charity in Yorkshire supporting victims and survivors of domestic abuse and sexual violence. We provide services across North Yorkshire and in Barnsley and we are delighted to have been awarded the contract in Sheffield.

Accredited through Safe Lives and Women's Aid, we pride ourselves on delivering high-quality community-based services, refuge accommodation, training to professionals and a range of support to children and young people.

[More about IDAS](#)

Our partners



IDAS will work with two other specialist agencies in Sheffield to provide the commissioned service:

Remedi - a South Yorkshire none profit organisation specialising in restorative justice to help people overcome the harmful impacts of witnessing or experiencing crime.

Staying Put - a West Yorkshire based charity with extensive experience of supporting BAMER victims of domestic abuse.

Facts and figures



30,000 incidents of domestic abuse are reported to the police in South Yorkshire each year with **over 12,000** incidents reported across Sheffield.

Up to 1 in 3 of us will experience domestic or sexual violence in our lifetimes.

Every week, **at least two women** are murdered by their current or former partners in the UK.

The cost of dealing with domestic abuse across the UK is estimated to be over **£15 billion** a year.

Over half of people receiving treatment for mental health illnesses have experienced domestic or sexual violence as a child.

What we will offer in Sheffield



An Assessment and Referral Hub

Staffed by accredited IDVAs, the hub will provide immediate assistance and safety planning to victims and survivors and advice to professionals and agencies.

Our Hub will refer people on for appropriate support, including to our community based IDVA team.

IDVAs (Independent Domestic Violence Advisors)

The IDVAs will support people at any risk level with the focus being on keeping people safe and helping them recover from the trauma caused by domestic abuse.

IDVA support will be tailored to meet the needs of the individual but will include information and advice on legal matters, emotional support, assistance through the criminal or civil court processes and advice on benefits and housing.

The IDVAs will also ensure that all practical measures are taken to keep victims safe by operating a Sanctuary Scheme throughout the city. Referrals can be made via the Helpline 0808 808 2241 as before.

The IDVAs will always attend the MARAC (Multi Agency Risk Assessment Conference) and we will work closely with partners and stakeholders to offer the very best service to our clients.



Helpline and live chat

We will provide a helpline initially 6 days and, within 6 months, 7 days a week staffed by qualified IDVAs. Our live chat service will run via our website initially from Monday - Friday 4pm until 6pm with plans to extend this to cover the weekends. Live chat is often used by people who are nervous to have face to face support or to phone the helpline.

Groups and programmes

We will deliver a number of groups across the City including our own Moving on From Domestic Abuse programme (MODA), Power to Change, You and Me Mum (co-delivered with Strengthening Families) and our newly developed self-esteem group.

Remedi will deliver groups for young people affected by unhealthy relationships. Over the next 12 months we will also establish drop-ins and peer support groups across the city.



Peer mentoring and befriending

Provided by our dedicated volunteers, we will offer survivors additional befriending support and the opportunity to talk through their experiences with a peer mentor if they feel that this will be helpful.



MARAC Administration

As part of the new contract IDAS will provide administrative support to the MARAC.

Training and awareness

From our free online training and our well-resourced website to our accredited advanced courses we will offer a range of training to increase awareness and confidence in dealing with domestic abuse. To book onto a training course, please visit: courses.idas.org.uk

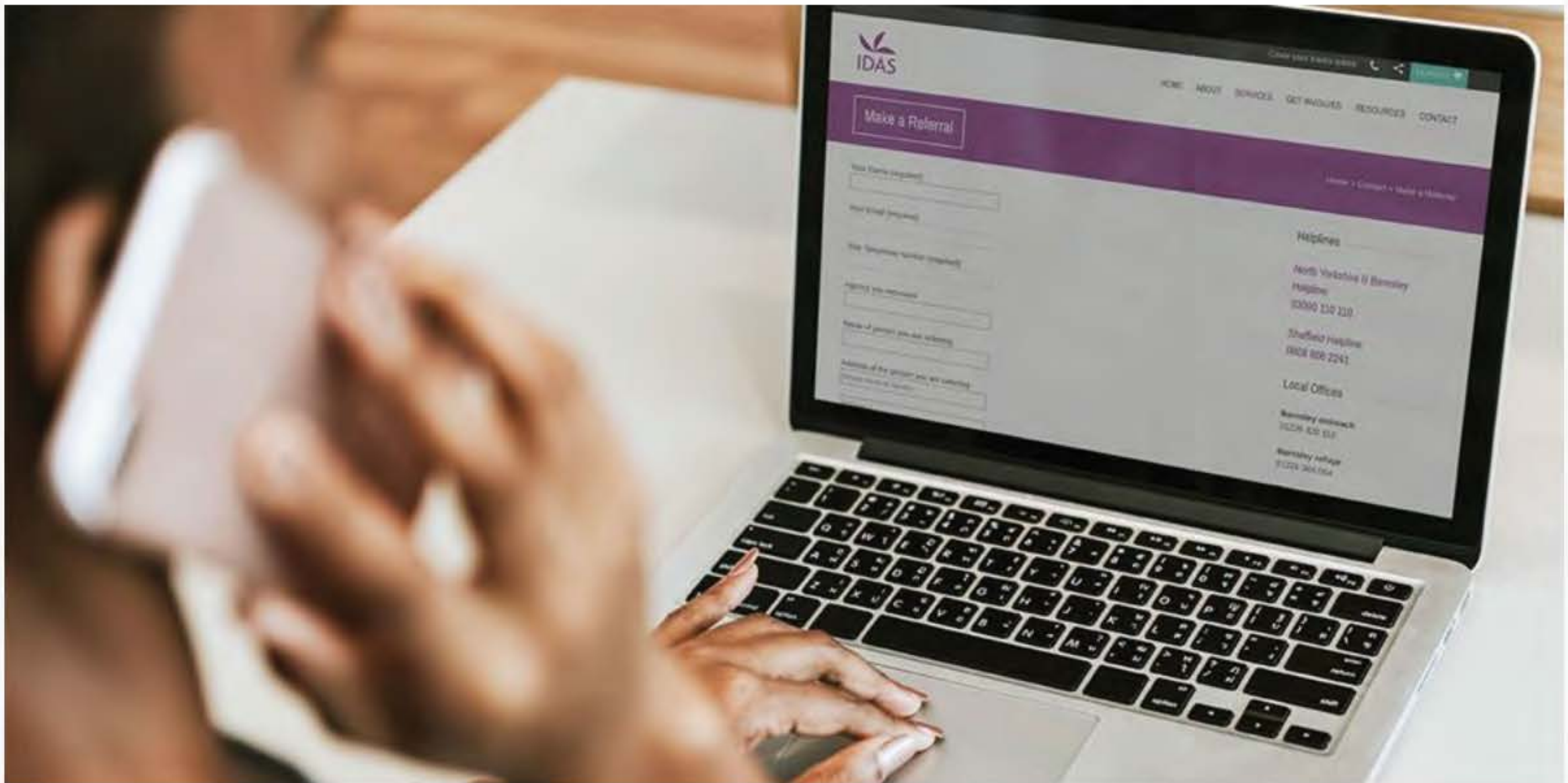
[Book a training course](https://courses.idas.org.uk)



Access to emergency accommodation

We do not provide refuges in Sheffield. However, we will work closely with local refuges and the Sheffield housing support pathway to ensure ease of access into emergency accommodation. IDAS are also part of a national network of refuges and can access accommodation throughout the UK if families are not safe to stay within the local area.

Making a referral



Making a referral is easy. You can email us securely at idva.sheffield@idas.cjism.net or use our [secure online referral form](#)

For more urgent referrals, please ring our helpline on **0808 808 2241**.

In some cases we are able to accept referrals where a victim hasn't consented to a referral. For more advice and guidance on this please ring the helpline or email info@idas.org.uk

[Make a referral](#)

Partnership working



Partnership working

We know from years of experience that effective partnership working is the best way of ensuring that services meet the needs of victims and survivors. We are looking forward to getting to know about the many services available in Sheffield and to working closely with you.

How you can help us

You can help in a number of ways, including by promoting our services at work, volunteering with us or becoming an IDAS champion.

Help us spread the word about our services far and wide by following us on [Facebook](#), [Twitter](#) or [Instagram](#)

IDAS contact details

Sheffield helpline: 0808 808 2241

Sheffield office: 01142 493920

General helpline: 03000 110 110

For more information about any of our services visit our website on www.idas.org.uk



IDAS

Registered office: 39, Blossom Street York YO24 1AQ UK